



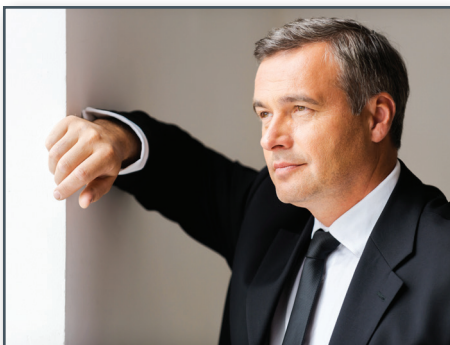
INTRODUCTION TO LEAN BUSINESS FOR MANAGERS (1/2 DAY)

“Change before you have to”

JACK WELCH

COURSE OVERVIEW

The concept of Lean Manufacturing was developed in the early 1990s from studies of the Toyota Production System.



The 5 lean principles establish value (as seen by customers), identify value streams, make these streams flow (reduce lead times), respond to market demand and pursue perfection in our standard operations.

Lean focuses on eliminating waste in processes - waste being anything that impedes the flow of our product or service as it is being delivered.

Lean Business is about ensuring that we understand our customer requirements, engaging all of our staff to optimise our processes, to deliver value and eliminate waste from those processes, to deliver a win-win-win for the business, the clients and the employees.

WHO SHOULD ATTEND?

The programme is aimed at management teams looking for an introduction to Lean thinking.



WHAT WILL I LEARN?

- An overall understanding of the concept and origins of Lean Business
- A fundamental understanding of the 5 Principles of Lean Operations.



- Best practices for a successful lean programme implementation.

PROGRAMME OUTLINE

- History & Introduction to Lean Business
- 5 Lean Principles
- Process Improvement Methodology
- Common Lean Tools
- Lean implementation
- Action Planning

DURATION

Half Day

ASSESSMENT & CERTIFICATION

ETAC attendance certificate

“Many people think that Lean is about cutting heads, reducing the work force or cutting inventory. Lean is really a growth strategy. It is about gaining market share and being prepared to enter in or create new markets”

ERNIE SMITH, LEAN EVENTS FACILITATOR